Helping People with Hearing Loss

The Florida Department of Education, Division of Vocational Rehabilitation (VR) helps eligible individuals who are Deaf, Hard of Hearing and Deafblind find, get or keep a better job.

Find a Job
A VR counselor will work with you to pick a job that is best for you. VR may provide:
• A personal plan for work.
• A job coach to help you with a resume and job applications.
• Sign language interpreters for job searches and interviews.
• Assistive listening devices for job searches and interviews.

Keep a Job
Communications at work can be a challenge. VR may provide:
• Assistive listening technology to help you communicate on the job.
• Resources to help you succeed in your career.
• Basic sign language classes for your coworkers.
• Training for employers on how to communicate with you.
How to Start with Vocational Rehabilitation

1. **Find a VR Office Near You**
   - Call 850-245-3399 or Toll Free 800-431-4327. Tell the operator the name of the county where you live. You will be transferred to the nearest VR office. You may use Video Relay or Florida Relay 711.
   - Go online to RehabWorks.org/office_directory.shtml and search the VR Office Directory.

2. **Apply for VR Services**
   - Go to the office near you and fill out a VR application.

3. **Attend Orientation**
   - Orientation is a meeting that will tell you more about how VR can help you find, get or keep a better job.

4. **Meet With a VR Counselor**
   - A VR counselor will talk with you to see if you are eligible for VR services. If you qualify, you will work with your VR counselor to get services, training, supports, and help you find, get or keep a better job.

**Online Resources**
- Association of Late-Deafened Adults
  www.elda.org
- Described and Captioned Media Program
  www.dcmp.org
- Florida Association of the Deaf
  www.fadcentral.org
- Florida Coordinating Council for the Deaf and Hard of Hearing
  www.fccdh.org
- Florida Telecommunications Relay Inc.
  www.ftri.org
- Hearing Loss Association of America
  www.hlaa.org
- Helen Keller National Center
  www.hknc.org
- National Association of the Deaf
  www.nad.org

**Vocational Rehabilitation Partners**
VR may refer you to a partner agency for more services that include the Agency for Persons with Disabilities, Career Source Florida, Division of Blind Services and local centers of independent living.

The Florida Department of Education, Division of Vocational Rehabilitation (VR) is an equal opportunity employer. It is against the law for VR as a recipient of Federal financial assistance to discriminate against any individual in the United States on the basis of race, color, religion, sex, national origin, age, disability, political affiliation or belief. The application process used by VR to determine eligibility for services, any subsequent services and the entire VR process are subject to these non-discrimination requirements. Auxiliary aids and services are available upon request to individuals with disabilities. VR program receives 78.7 percent of its funding through a grant from the U.S. Department of Education. For the 2019 Federal fiscal year, the total amount of grant funds awarded were $161,156,579. The remaining 21.3 percent of the costs ($43,616,711) were funded by Florida State Appropriations. Revised October 2019.