Ticket to Work Program

The Florida Department of Education, Division of Vocational Rehabilitation (VR) is a provider for a free and voluntary program that supports career development for individuals who receive Social Security disability benefits and need support and services to succeed in the workforce.

**What is Ticket to Work?**
Ticket to Work (TTW) is a Social Security Administration (SSA) program available to Floridians who qualify for social security disability benefits and want to work. SSA issues tickets that may be used at any employment network (EN) participant, such as VR. EN participants offer employment and rehabilitation services that may include:

- Cash benefits while you work.
- Maintaining Medicaid or Medicare while you work.
- Help with any extra work expenses resulting from your disability.

**How Do I Become a Ticket Holder?**
TTW is available to most social security beneficiaries with disabilities who meet certain criteria. SSA notifies those who are eligible to participate in the program, known as Ticket Holders. There are more than 13 million Ticket Holders in this nationwide program, and many are already working. TTW is free and voluntary.

**Who is Eligible for Ticket to Work Services?**
If you receive Social Security Disability Insurance (SSDI) and/or Supplemental Security Income (SSI) for your disability, you are presumed eligible for VR services.

**Can I Keep My Medicaid or Medicare?**
While you participate in the TTW Program, there are work incentives to help you keep your cash benefits and medical coverage as you transition into the workforce. In addition, SSA has other work incentives that serve as a bridge between disability benefits and financial independence.
Vocational Rehabilitation Services
- Vocational Evaluation and Planning
- Career Counseling and Guidance
- Job Coaching
- Job Placement
- On-the-Job Training
- Training and Education After High School
- Job-Site Assessment and Accommodations
- Supported and Customized Employment Services
- Pre-Employment Transition Services
- Assistive Technology and Devices
- Medical and Psychological Assessment, and
- Time-Limited Medical and/or Psychological Treatment

What is Order of Selection?
Order of Selection is based on the significance of the customer’s disability. Federal law requires that individuals with the most significant disabilities be served first. All other eligible individuals are placed on a prioritized waiting list.

Fact Vs. Myth
Myth: If I participate in the Ticket to Work program while trying to get a job, I will lose my Medicaid or Medicare benefits.
Fact: Social Security provides special “work incentives” to help people with disabilities become financially independent. These include keeping your cash benefits and medical coverage while you transition into the work place. And, if you find that you cannot work, it is easy to start your payments again.

Myth: If I am unhappy with an employment network, I will be forced to stay with the network once I give them my ticket.
Fact: When you assign your ticket to a particular employment network, your ticket cannot be assigned to another one at the same time. However, if it’s decided that you and the organization cannot work together, you can take back your ticket and reassign it to another employment network once you have completed your services with us.

Contact Vocational Rehabilitation
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Video Relay and Florida Relay
711 Services Available
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The Florida Department of Education, Division of Vocational Rehabilitation (VR) is an equal opportunity employer. It is against the law for VR as a recipient of Federal financial assistance to discriminate against any individual in the United States on the basis of race, color, religion, sex, national origin, age, disability, political affiliation or belief. The application process used by VR to determine eligibility for services, any subsequent services and the entire VR process are subject to these non-discrimination requirements. Auxiliary aids and services are available upon request to individuals with disabilities. VR program receives 78.7 percent of its funding through a grant from the U.S. Department of Education. For the 2020 Federal fiscal year, the total amount of grant funds awarded were $153,000,001. The remaining 21.3 percent of the costs ($41,409,148) were funded by Florida State Appropriations. Revised October 2020.